



SPENCER INSURANCE AGENCY'S

News and Tips to Make Your Life Easier, Safer, and Happier



It has been a tough time here at the office as I share some sad news. Joan Schneider, our long time friend and coworker, lost her short battle with leukemia and passed away on Sunday May 27th. Most of our clients knew Joan well as she started working for the agency with my dad, Edward Spencer, in 1980.



When my dad interviewed Joan he was impressed with how much confidence she possessed. She

adapted well to new technology as it crept into our business but never lost sight of how important it was to talk with clients.

Many clients have told me over the years how pleasant it was to work with Joan. She has been a big part of a great team that goes the extra mile for our clients and she will be missed by all of us. It will be sad to walk into the office and not see Joan at her station.

Charlie



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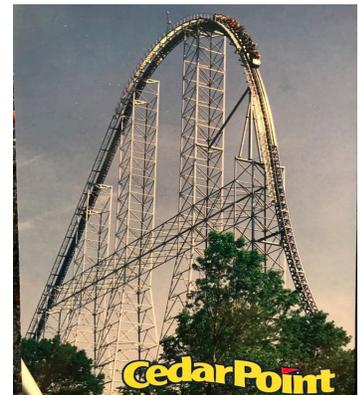
Like us on our **Facebook Page** and **Instagram!**

Joan Marie Schneider

December 3, 1958
May 27, 2018

Joan was the rock of her family and had a strong Catholic faith which helped her through tough times.

She was a member of a roller coaster club for many years and enjoyed nature and her pet rabbits.



Your Protection and Peace of Mind is Our Only Business!

215-885-2200

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Did you have a great experience with someone at our agency?
Please post an online review on **Google** or our **Facebook Page**.

Client News

Here are some memories of Joan from our clients. Thank you all for your kind words!

I am so sorry for your loss, or as I am constantly reminded- our loss. I have only fond memories of Joan and all the personal attention she was able to provide my family. Insurance is such a big part of your everyday life, almost always annoying, and Joan "held my hand" through many a difficult process dealing with Travelers. She made my life easier and she will be greatly missed. My sincere condolences.

Bernie Mannix

I am "stunned" by the loss of Joan! I will always remember her as the professional that she was and how she was part of the Spencer family! I for one will miss her. You were blessed having her!

Deepest sympathy, *Norman Bartwink*

Evelyn and I will greatly miss our interactions with Joan. We have had the pleasant experience of dealing with her on our insurance matters since she joined your dad in 1980. We always appreciated her friendliness, professional courtesy, responsiveness, and attention to details. Our thoughts and prayers are with her family and friends at this very difficult time.

Regards, *Phil and Evelyn Stern*

I am so sorry to hear about Joan. She was wonderful. With all your customers she always remembered my name and took the time to speak with me. She never gave an indication that she was not well. Even through the phone I could tell she had a smile on her face. Please extend my sincere condolences to both her work and personal family.

Joyce Varley Hirst

I am shocked and saddened to hear about Joan. I loved dealing with her. She always made me feel like a friend... knowing most answers to whatever question I had. She was terrific and I will miss her. I can only imagine the hurt you're feeling. My thoughts and prayers are with you.

Terri Hill

So sorry to hear this, Joan was always so helpful and pleasant whenever I called. She will be missed by all your clients.

Anne Coffey

So sorry to hear about Joan. She was always so helpful whenever I called with a question.

Anita Keefe

We are so sorry to hear of Joan passing on. She has been a "part of our family" in helping set up the appropriate insurance policies for us, our son and his family, and our daughter. Joan was always there with us for any insurance issue and recently helped us with the contact people and what to do when we experienced a fire in the apartment building in which we live. She was the type of employee that any company would want to have on their team. She will be greatly missed by us.

Sylvia and Mike Silverman



Spencer Trivia

This quarter's question:

On what day and where was the first human to human heart transplant done?

Send your Answer to cspencer@spencerinsurance.com. If you email the correct answer by September 1st, your name will be entered into a drawing for a \$25 Gift Card. Good Luck!

Last Month's Question was:

Which two US presidents were born in June?

Answer:

George H. W. Bush was born on June 12, 1924 and Donald Trump was born on June 14, 1946.

Several people emailed the correct answer and **Megan Judge's** name was picked as the winner. Congratulations, **Megan!**

Charity Spotlight

Joan was a strong supporter of Catholic education. In her obituary the following request was made: "In lieu of flowers, donations may be made in her memory to the Scholarship Fund at **Saint James Regional Catholic School**, 500 Tome Street, Ridley Park, Pa 19078."

Spencer Insurance will make a special donation to this fund and will add \$5 for each referral we receive during the third quarter of this year.



Rewards Program

We build our agency on your positive comments and are truly grateful for your loyalty and faith in us! If you know some one who would benefit from the same great service you have come to expect, please have them contact us! For **EVERY** friend or family member you send our way, you will receive

- 3 scratch-off lottery tickets
- \$5 donation to a local charity
- An entry for a chance to win a spin on our Prize Wheel where you could win **\$100 Cash, or a \$50 Gift Card!**



One Big Spin winner will be picked each month! Start now to increase your chances to win!

Thank You

Thank you to all our clients who graciously told their family, friends, and associates about us!

- Elliott Seidman, Benita Larmer,
- Maryann Bergman, Jo Cornely,
- Josh Williard, Peter Pritz, Peter Pritz III,
- Mario, Rich Hender, Chris Kwon,
- Rebecca Sayre, and David Schweizer

Big Spin Winners

Congratulations to our April winner, **Jo Cornely!** Jo won an iPad Mini!



Congratulations to our May winner, **David Schweizer!** David won a \$50 Gift Card!

NAMI (National Alliance on Mental Health) Walk Held May 5th

A Big THANK YOU to all who joined our team for the **NAMI (National Alliance on Mental Illness)** Walk on May 5th. A special thanks to our team captain, Patty Williard, for organizing the walk. Our team “Take it in Stride” was able to raise over \$4,400. Thank you to all who supported our team members by donating! The weather cooperated and it was a beautiful day to bring awareness to mental illness. Here are a few memories from the walk.





3rd Quarter

2018

Spencer Online

- Check out Charlie's Blog.
- Valuable Tips you Need to know this Summer.
- Have a teen Driver? Check out our website for parents of teen drivers.
- Have a child leaving for college? See how that event affect your auto and home insurance.
- Did you recently have a baby? Are you expecting a baby? See these tips.



Did You Know?



Why are you waiting?

A 30 year female can purchase \$250,000 of 10 year term insurance for less than \$14 a month. This assumes a preferred non-smoker rate. Call us to quote you today!